

OVERSEAS WORKERS WELFARE ADMINISTRATION

Program Assessment Report

First Quarter 2021

The Overseas Workers Welfare Administration is the lead government agency tasked to protect the interest and promote the welfare of the Overseas Filipino Workers (OFWs) and their families.

For the period in review, the agency was able to serve 244,451 OFW-members through its various programs and services.

Membership Enrollment and Registration

The OWWA Membership Program registered 219,294 members, representing 99% of 222,275 quarterly target.

Education and Training

OWWA has institutionalized scholarship programs for OFWs and their dependents. Some are subject to qualification requirements like, the OFW Development Scholarship Program (ODSP) and Education and Livelihood Assistance Program (ELAP); selection process, like the Education for Development Scholarship Program (EDSP); and accreditation of participating institutions, like TESDA for the Skills-for-Employment Scholarship Program (SESP) for vocational/technical skills training courses and Maritime Institutions for the Seafarers' Upgrading Program (SUP).

The program has provided training and grants to 15,801 OFWs/dependents broken down as follows: 4,474 for short-term courses 11,327 for baccalaureate degree courses.

Comprehensive Pre-Departure Education Program

The Program is a mandatory orientation/seminar for all departing workers designed to prepare them for their life overseas. It is a government strategy to provide a learning process for all overseas bound workers to enable them to successfully adjust to their new environment.

It consists of the following :

Country-specific Pre-Departure Orientation Seminar (PDOS) – a whole-day orientation for ready-to-leave OFWs consisting of a comprehensive module on employment, contract familiarization, profile of the country of destination, stages of the OFWs' life abroad, health and safety, airport procedures, government programs and services, and financial literacy.

Language Training and Culture Familiarization – a 3-6 day live-out capacity-building for Household Service Workers (HSWs) consisting of *language training, culture familiarization*, and stress management to prepare them for life overseas. Language courses offered are Arabic, Cantonese, Mandarin, Italian, English and Hebrew.

For the period, a total of 34,155 ready-to-leave workers have undergone the orientation seminar, 18,643 of which were provided PDOS by our RWOs and accredited PDOS providers, and 15,512 HSWs for CPDEP.

Workers Assistance

This program refers to assistance provided to OFWs, in-country and on-site. In-country assistance includes requests from families and next-of-kin (NOKs) for assistance from OWWA overseas posts for whereabouts of missing OFWs. On-site assistance refers to assistance provided by OWWA Welfare Officers assigned in 32 overseas posts. It includes psycho-social counselling, mediation/conciliation with employer, jail/hospital/work-campsite visits and paralegal assistance to OFWs who wish to pursue labor/welfare case against their employer in the host country. For in-country, the agency served 20,103 OFW families/NOKs, whereas, 4,134 OFWs for on-site assistance for a total of 24,237 OFWs or 106% of the target of 22,857.

Reintegration Program

The Reintegration Program is an approach to mainstream returning OFWs into the Philippine society. It consists of the following:

On-site Reintegration Preparedness Program (RPP) – the preparations for return to the country starts at the jobsites with free trainings/orientations on values formation, financial literacy, entrepreneurial development training (EDT), and techno-skills.

In-Country Reintegration – covers two (2) major components - economic and psycho-social components.

The psycho-social component consist of capacity building through community organizing and maintaining OFW family circles (OFCs) and services like social counseling, family counseling, stress debriefing; and training on values formation, financial literacy, entrepreneurial development training (EDT), and organizational development training for OFC members.

The economic component on the other hand, includes social preparation for individual or group livelihood projects, business and skills training, credit facilitation, and networking with support institutions.

The Economic Reintegration consists of the following :

- a. *The Balik Pinas, Balik Hanapbuhay!* a package of livelihood support/assistance intended to provide immediate relief to returning member-OFWs, to wit:
 - i. **cash assistance** amounting to **Php20,000.00** as start-up or additional capital for the livelihood project;
 - ii. entrepreneurship development training; and
 - iii. other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self-employment, such as provision of marketing linkages and job referral.
- b. *Education and Livelihood Assistance Program (ELAP)* a program designed for survivors of deceased OFWs who were active OWWA members at the time of death and families of OFWs who are incarcerated/convicted and meted out the death penalty in foreign countries. It is intended to provide, aside from financial assistance for the continuing education of a qualified dependent, a livelihood activity in the amount of **Php15,000.00** to surviving members of the family to augment family income.

The agency helped 5,092 OFWs/families in upgrading skills through capacity building, trainings/seminars; provided cash assistance to 3,312 OFWs/dependents under Balik Pinas! Balik Hanapbuhay and extended livelihood assistance/grants to 281 OFWs' beneficiaries under ELAP.

Repatriation Program

The program consists of services such as bringing distressed/sick OFWs including the transport of human remains and personal effects back to the country. Emergency repatriation is also carried out in the event of any political unrest or natural calamities in destination countries. Repatriated OFWs are accorded post repatriation assistance such as airport assistance, temporary shelter at the Halfway Home, stress debriefing/psycho-social counselling and provision of transportation services or fares for their on-ward travel to their provinces. For the period, OWWA has already reached 1,604% of its target (7,819) of 125,423 workers assisted. The agency facilitated the repatriation through the provision of tickets to 169 distressed OFWs, as well as provision of post-repatriation related services to 22,836 OFWs.

Social Protection Benefits

a. Disability and Death Benefits

An OWWA member is entitled to disability and dismemberment benefits for injuries sustained at worksite, and death and burial benefits for the duration of his/her employment contract.

For the period, the Agency paid claims amounting to PhP73,964,400.00 to 677 OFWs' dependents/beneficiaries broken down as follows: 126 claims for disability/dismemberment amounting to PhP2,885,400.00 and 551 claims for death and burial amounting to PhP71,079,000.00.

b. Supplemental Medical Assistance Program For OFWs (MEDplus)

MEDplus is designed to provide supplemental medical relief for active OWWA and PhilHealth member-OFWs who are afflicted with dreaded diseases and were hospitalized, either at the jobsites or while in the Philippines. It is a financial assistance that aims to provide eligible avalees with relief in the payment of their hospital/medical bills that is equivalent to the PhilHealth benefits under its case rate system, but not to exceed Fifty Thousand Pesos (PhP 50,000.00) per member.

There were 24 beneficiaries of the program amounting to PhP742,440.00 for the period.

c. Workers Assistance Program (WAP)

WAP is an assistance extended to OWWA members, active or non active, and/or their families, who are not eligible under any of the existing OWWA social benefit programs and services. It seeks to provide cash relief assistance to OWWA members in any one of the following circumstances which are not covered under the regular programs implemented by the Secretariat, namely: calamity, bereavement, disability, medical and relief assistance.

OWWA released PhP47,109,500.00 to 26,478 beneficiaries of the program for this quarter.

Accomplishments on Training and Education and Membership Registration were greatly affected by the COVID-19 worldwide pandemic which restricts face-to-face interaction while Welfare Services Programs zoomed up specifically workers assistance.

QUARTERLY PHYSICAL REPORT OF OPERATION
For the Quarter Ending March 31, 2021

Department : DEPARTMENT OF LABOR AND EMPLOYMENT
Agency/OU : Overseas Workers Welfare Administration
Fund :

Program / Activity/ Project MFO (1)	Performance Measures (2)	Physical Target (3)	Accomplishment (4)	Variance (5)	Remarks (6)	
Organization Output: Social Protection for OFWs Enhanced Social Protection and Welfare for OFWs Program						
Training and Scholarship Grant						
A. Technical and Vocational Courses						
1. Skills-for-Employment Scholarship Program (SESP)	No. of avalees	1,735	570		Targets reflected are number of scholars maintained for the year.	
2. Seafarers' Upgrading Program (SUP)	No. of grantees	2,658	1,236			
B. Baccalaureate Courses						
1. Education for Development Scholarship Program (EDSP)	No. of scholars	857	1,923			
2. OFW Dependent Scholarship Program (ODSP)	No. of scholars	2,209	4,131			
3. Education and Livelihood Assistance Program (ELAP)-Educ. Component	No. of scholars	1,882	5,273			
C. Information Technology Training Program	No. of trainees	4,888	2,668			
Welfare Services						
In-Country						
A. Social Welfare Services						
1. Workers Assistance Program						
a. Workers Welfare Assistance	No. of workers reached	1,232	10,009		demand-driven	
b. OWWA 24/7 Operations Center	No. of clients assisted	6,250	10,094		demand-driven	
c. Education & Information Program						
1. Pre-Departure Orientation Seminar (PDOS)	No. of avalees	75,487	16,643		demand-driven	
2. Language Training and Culture Familiarization	No. of avalees	12,100	15,512		demand-driven	
2. Repatriation Program						
a. Airport Assistance	No. of workers assisted	7,590	125,423		demand-driven	
b. Provision of airfare/tickets	No. of workers ticketed	91	169			
c. Post Repatriation Related Services	No. of workers assisted	1,302	22,836			

Program / Activity/ Project MFO (1)	Performance Measures (2)	Physical Target (3)	Accomplishment (4)	Variance (5)	Remarks (6)
Organization Output: Social Protection for OFWs Enhanced					
3. Family Support Services					
a. Family Development Support					
1. OFC assisted	No. organizations assisted	1,252	2,660		Target reflected is the number of organizations maintained in 2019.
2. Capacity Building for OFCs	No. of participants	4,898	5,092		
b. Capability Building for LGUs, Partners & other entities	No. of participants	1,100	134		
B. Reintegration Services					
1. In-country Reintegration Services					
a. EDLP	No. of livelihood projects approved	variable			Loans are processed and released by LBP
b. Livelihood Program					
b.1 Balik-Pinas, Balik Hanapbuhay	No. of starter kits distributed	5,351	3,312		
b.2 Economic and Livelihood Assistance Prog- Eco. Comp	No. of livelihood grants	314	281		demand-driven
C. Social Protection Benefits					
1. Disability Benefits	No. of claims paid	variable	126		
2. Death Benefits	No. of claims paid	variable	551		
D. Socio-Cultural Activities for OFWs	No. of participants	937	125		
On-Site					
A. Welfare Services for OFWs					
1. Workers Assistance Program	No. of workers assisted	13,335	2,923		demand-driven
2. Repatriation Program	No. of workers assisted	2,040	1,211	(829)	demand-driven
B. Reintegration Preparedness Program	No. of participants	8,704	728		
Membership Registration					
A. Membership Promotion/Processing					
1. Membership Enrollment	No. of members registered	222,275	219,294	(2,981)	Partial report as of March 2021. Some overseas posts have yet to submit their collection reports and/or reports of collections of some overseas posts have yet to be validated with the amount remitted
2. Community Outreach Program	No. of members registered	22,487	8,823	(13,664)	

Prepared by :

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INSTRUCTIONS

- The Quarterly Physical Report of Operation shall reflect the agency's/OU's actual physical accomplishments for a given quarter, in terms of the performance measures indicated in its Physical and Financial Plan (PFP). This report shall be prepared by fund (i.e., General Fund or Special Account in the General Fund, etc.) and submitted to DBM on or before the 10th day following the quarter covered by the report.
- Column 1 shall reflect the agency's P/A/PS.
- Column 2 shall reflect the performance measure(s) of the agency/OU, consistent with those reflected in the PFP for the year.
- Column 3 shall reflect the physical targets for the quarter covered by the report, consistent with the targets for the same period as reflected in the PFP for the year.
- Column 4 shall reflect the actual accomplishments (in terms of quantity or % of completion) for the quarter covered by the report.
- Column 5 shall reflect the variance between agency's actual accomplishments vis-à-vis physical targets for the quarter covered by the report.
- Column 6 shall indicate the reasons/justifications for any major variance under Column 5 i.e., new activities the deviation from targets; problems encountered in the implementation of the project/activity, etc.